



7 April 2020

Dear Friends of Inchmarlo,

Update on the Coronavirus (COVID-19) situation

While we currently have no confirmed cases in our home, the growing threat of the Coronavirus (COVID-19) outbreak means that we are continually reviewing measures to reduce the risk of infection and protect those in our care. We have therefore taken the difficult decision to close Inchmarlo to all non-essential visitors to minimise the possible transmission of Coronavirus to our residents or staff. We are monitoring the situation daily and following NHS Scotland and Government advice and guidelines.

To ensure continued communication between residents and family members we are exploring measures to aid regular contact through telephone, Skype, WhatsApp and FaceTime. We aim to keep in contact with all nominated next of kin and provide regular updated information as the situation develops. As per our normal practise the Nurse on duty will inform of any individual changes.

All staff have been briefed on Coronavirus and implement infection control procedures as part of their usual practice. Any staff member who displays any symptoms is following Public Health Scotland Advice regarding self-isolation and quarantine.

We expect our telephones to be busier than usual due to families telephoning about their loved ones so please bear with us.

If you have an enquiry about the care home, please email julie.mackenzie@inchmarlo-retirement.co.uk.

If you have an enquiry about homes for sale, please email dawn.ronaldson@inchmarlo-retirement.co.uk.

I am sure you will all understand this decision and work with us to maintain the safety and wellbeing of our residents.

Yours sincerely,

Julie

Julie Mackenzie
Director & General Manager